

	Encuesta de Satisfacción del Cliente (Inglés)	Consignaciones Marítimas Internacionales, S.A.
		17/01/18

Help us to satisfy our clients.
Please fulfil the following poll, and value the service you received.
(Fulfil following questions only for the services we developed for you):

	Question	Assessment: (From 1 to 10) Crummy = 1 Excellent = 10
		RECEPTION:
	Have you been attended promptly?	
	Have you been attended correctly?	
	ENVIRONMENT:	
	How do you value our environment compliance?	
	How do you value our ISO 14001 Certificate (Environmental)?	
	IMPORTS:	
	Have you been attended promptly?	
	Have you received the information and the assistance you needed?	
	Were your documents arranged correctly?	
	Did you receive the cargo as expected?	
	EXPORTS:	
	Have you been attended promptly?	
	Have you received the information and the assistance you needed?	
	Were your documents arranged correctly?	
	Did you received the container as requested?	
	TRANSPORTS:	
	Have you been attended promptly?	
	Did you receive your transport on time?	
	Did you receive the container with the conditions you expected?	

Send to: CONSIGMAR (A/at. Quality Dept.)
Dr. J. J. Domine, 18-Izqda.
E-46011-Valencia - SPAIN
e-mail: consigmar@consigmar.com - Fax: +34963674916

Please, specify what you missed in our services:

Please, punctuate from 1 to 10:	(minimum = 1; maximum = 10)
Your global grade of satisfaction with us:	
Relation quality/price for our services:	

You can give us your details (please, your name, and company):

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(According to law we do inform you that all personal details you give us will be kept with our quality system documents, for the term in said quality system stated.)

You can also contact us by our page www.consigmar.com